SHARP

POWERED BY TiVo

Quick Start Set Up Guide

For information on using the TV's features, please refer to the Operating Instructions. (Available online to download.)

Model Numbers
24HE2
32HE2

	24HE2	32HE2
Energy Efficiency Class (SDR)	E	E
Power consumption (SDR)	17 W	26 W
Power Efficiency Class (HDR)	G	G
Power Consumption (HDR)	23 W	35 W
Screen resolution (pixels)	1366 x 768	
Screen Size (diagonal)	60 cm / 24 inches	80 cm / 32 inches
RF	75 ohm Antenna • DVB • Satellite	
Inputs	3 x HDMI, 2 x USB, 1 x RJ45 LAN/Ethernet, 1x Mini Composite/CVBS + Audio input	
Sound Outputs	1 x Digital Optical Audio output • 1 x 3.5mm Headphone	
Speaker/ Amplifier Watts (RMS)	2 x 5 / 2 x 3	2 x 10 / 2 x 8
Input voltage	AC 220V ~ 240V; 50/60Hz	
Rated power consumption	36 W	56 W
Standby power consumption	<0.5 W	<0.5 W
Dimensions including stand (mm)	535W x 369H x 216D	715W x 473H x 216D
Net weight (Kgs)	2.25	3.35
Wall Mounting	VESA 100 x 100 (mm)	VESA 100 x 100 (mm)

HDMI™
HIGH DEFINITION MULTIMEDIA INTERFACE

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Dolby Audio

Manufactured under license from Dolby Laboratories. Dolby, Dolby Audio, and the double-D symbol are trademarks of Dolby Laboratories Licensing Corporation.

POWERED BY TiVo

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Wi-Fi CERTIFIED

The Wi-Fi CERTIFIED Logo is a certification mark of the Wi-Fi Alliance.

Quick & easy guide for setting up your TV
What is included in the box
Using the remote control
Setting up the TV for the first time - including attaching the stand
Connecting other devices to the TV

Need help setting up or using your TV?

Please contact the UK & ROI Helpline*
Telephone UK 0330 024 0803 or ROI 01443 3323
Online support at: www.umc-uk.co.uk
Email support at: service.gb@sharpconsumer.eu

*Calls to 0330 numbers are charged at standard call rates and are included as part of any bundled minutes with your phone provider. Hours are correct at time of this document being published.
Please note these hours are subject to change periodically.
Calls to the ROI number are charged at the local call rate.
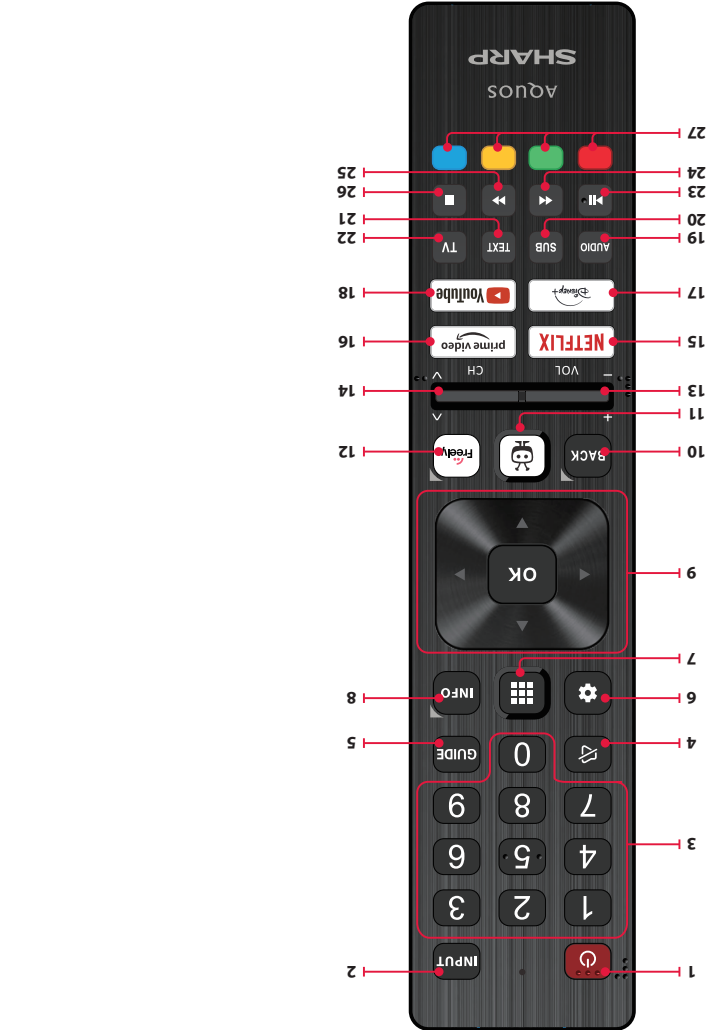
The helpline telephone opening hours are:
Monday - Friday: 8.30am – 6pm

For Saturdays and Bank Holidays, please refer to the website for our opening hours.

What is included in the box

Accessories
Included with this TV are the following accessories

1 x Remote Control and 2 x AAA Batteries	1 x Quick Start Guide
1 x Stand installation pack	1 x Safety Leaflet
	1 x Power cable

Additional Accessories

If you don't have the RF cable shown below, then you can purchase one from www.umc-uk.co.uk/cables If you are intending to connect your TV to an RF socket in order to receive digital TV channels, you will need this cable.

RF Cable

Microsoft PlayReady™

This product contains technology subject to certain intellectual property rights of Microsoft. Use or distribution of this technology outside of this product is prohibited without the appropriate license(s) from Microsoft.

Content owners use Microsoft PlayReady™ content access technology to protect their intellectual property, including copyrighted content. This device uses PlayReady technology to access PlayReady-protected content and/or WMDRM-protected content. If the device fails to properly enforce restrictions on content usage, content owners may require Microsoft to revoke the device's ability to consume PlayReady-protected content. Revocation should not affect unprotected content or content protected by other content access technologies. Content owners may require you to upgrade PlayReady to access their content. If you decline an upgrade, you will not be able to access content that requires the upgrade.

Sky Remote Code

If you wish to use your Sky remote to operate the TV's basic functions, you will need a Sky remote control (Revision 9 or later) and you will need to program it with the code 2134. If you wish to use your Sky Q remote to operate the TV's basic functions, you will need to program it with the code 4170.

Online Manual

To launch the online manual, press the �� (TiVo) button on your remote. On the home screen navigate to the control carousel and select "Life Portal", then select the option "Instruction manual".

Using the remote control

1. ⏻ **(standby)** – Switch on the TV when in standby or vice versa.
2. **INPUT** – Displays the input/source menu.
3. **NUMBER BUTTONS** – 0–9 to select a TV channel directly.
4. 🔇 **(mute)** – Mutes the sound or vice versa.
5. **GUIDE** – Opens the 7 day TV guide (digital TV model).
6. ⚙ **(settings)** – Opens the Settings menu.
7. ▦ **(apps)** – Opens the apps menu.
8. **INFO** – Short press: Press once to view information about the program you are currently watching. Press again to display the TV channel list. Long press: Opens Sharp Life Portal.
9. **(▲/▼/◄/►/OK)** – Allows you to navigate the on-screen menus and adjust the system settings to your preference.
10. **BACK** – Short press: Step back in the menu. Long press: Exit the currently displayed menu or application.
11. 🏠 **(TiVo)** – Displays the TV's home screen.
12. **FREELY** – Access the Freely service. Only available in the UK.
13. **VOL (+/-)** – Tilt to increase/decrease the sound level.
14. **CH (+/-)** – Tilt to switch to the next/previous channel in the sequence.
15. **NETFLIX** – Access the Netflix App.
16. **Prime video** – Access the Prime video App.
17. **DISNEY+** – Access to the Disney+ app.
18. **YOUTUBE** – Access to the YouTube app.
19. **AUDIO** – Opens audio track menu.
20. **SUB** – Turns on/off subtitles at the bottom of the screen.
21. **TEXT** – Turns teletext on/off.
22. **TV** – Switches the TV to the last watched input.
23. ▌▌ – Play/pause media.
24. ◄◄ – Play in fast rewind mode.
25. ►► – Play in fast forward mode.
26. ■ – Stop playback.
27. **COLOUR BUTTONS** – Execute corresponding function at that time.

Please save your box/packaging as you will need this in the event of warranty/service repair or support. We are unable to carry out warranty/service if you are unable to package it correctly. The safest way to package your item in the event of warranty/service repair is in it's original box/packaging.

Setting up the TV for the first time
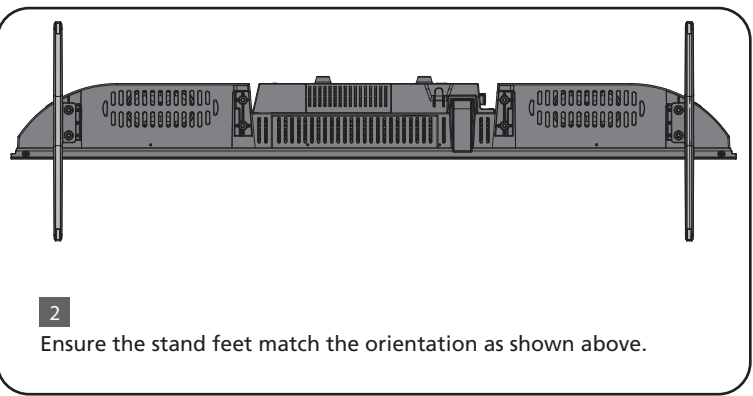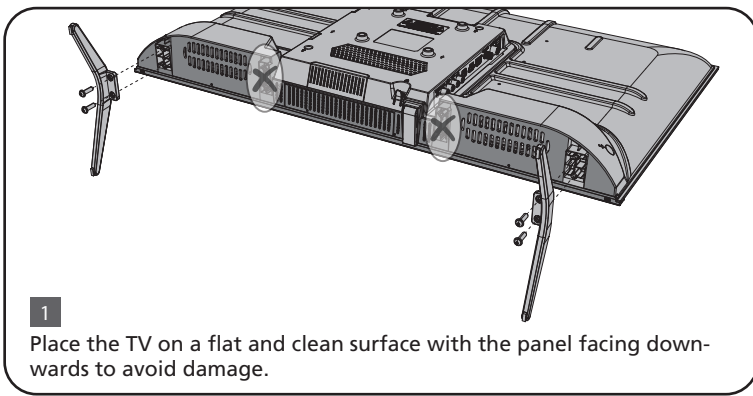
1 Fitting the stand

The TV panel must be facing downwards.

For the stand installation, there is one type of screw provided as shown below.

Note: To complete the stand installation you will require a cross head screw driver.

4 x ▦▦▦▦▦▦▦

Used for attaching the stand to the TV (fig.2)

1 Place the TV on a flat and clean surface with the panel facing downwards to avoid damage.

2 Ensure the stand feet match the orientation as shown above.

2 Connecting your TV

1 Connect the TV to your power socket.

2 To use Freely to receive free channels and on-demand shows, connect the TV to the internet. You can do this by connecting to Wi-Fi during the first time installation setup or by plugging in an Ethernet cable from your router to the TV.

3 If you choose to, you can top up your channels with an aerial connection. Connect the RF input from the TV to your outdoor Digital TV aerial.

Choose Your Wireless Network

3 Powering on the TV

LED Light

Switch on the TV by pressing the on/off button on the bottom of the LED light.

Remote Control: Installing Batteries
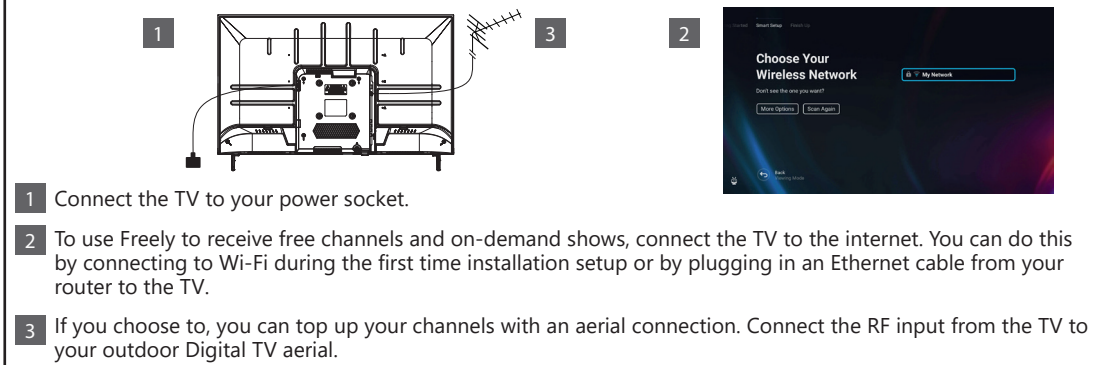
Insert the batteries supplied into the remote control and press the standby button to power on the TV.

Wall mounting the TV

Install the wall mounting bracket to the TV as advised by the bracket manufacturer.

Image for illustration only.

For the dimensions of the VESA mounting, please refer to the Technical Specifications section of this document.
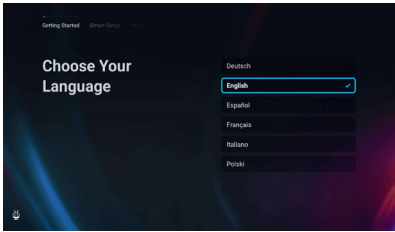
Recommended screws
24HE2: 4 x M4x6 mm
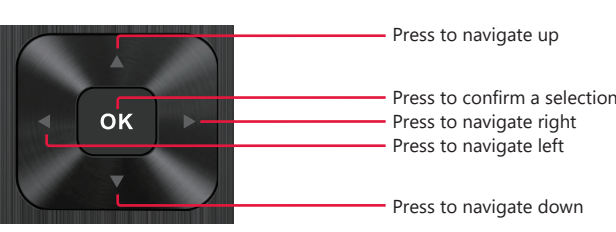32HE2: 4 x M6x8 mm
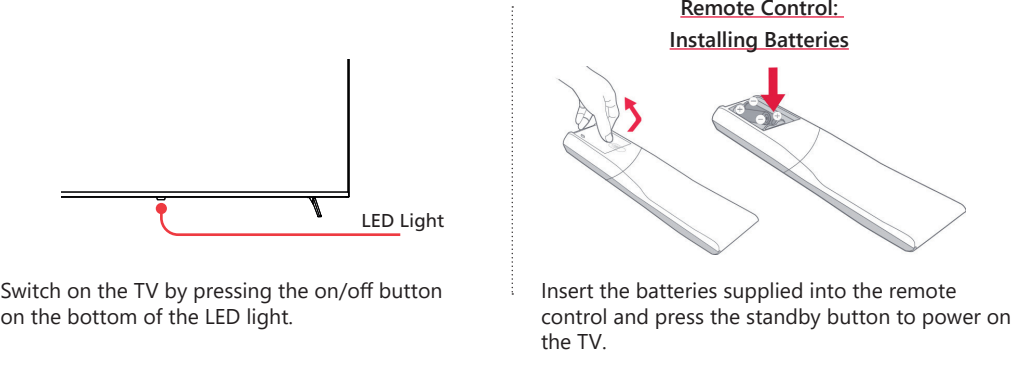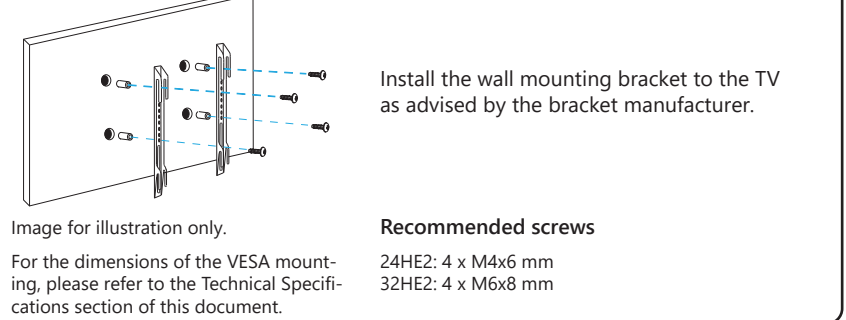
4 First time installation

Basic installation steps are shown below. These may vary slightly depending on your model. Due to software updates, the look and feel of the TV start up procedure and subsequent menus can be subject to change.

Choose Your Language

When the TV first turns on, select your preferred on-screen display language. This sets the language in which menus and information displays.

Choose Your Location
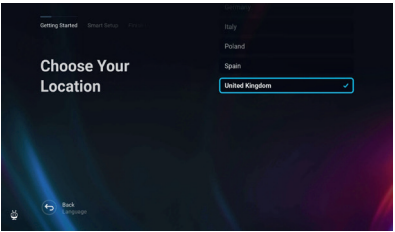
Select the country where your TV is physically located to ensure appropriate content availability and features.
Further installation screens appear in sequence. Please read the information on each screen carefully and select the options that are most suitable for you.

OK

Press to navigate up
Press to confirm a selection
Press to navigate right
Press to navigate left
Press to navigate down

Connectivity

K
J
I
H
G
F
E
D
C
B
A
L

On-screen keyboard

The on-screen keyboard lets you type text like a Wi-Fi password or movie title using your remote control. Highlight the character you want using the [ARROW] buttons and press [OK].

You can type characters with accents or diacritical marks by pressing and holding the [OK] button for 2 seconds on a character.

Thank you for purchasing this TV

We hope you have many years of trouble free enjoyment from your purchase.

Your product is covered under the manufacturers guarantee for 12 months from the date of purchase.

If you experience any difficulties with your TV, please refer to the 'Frequently asked questions' in the manual.

Please make a note of your TV model, the serial number and the date of purchase.

You will need this information should you need to call the helpline.
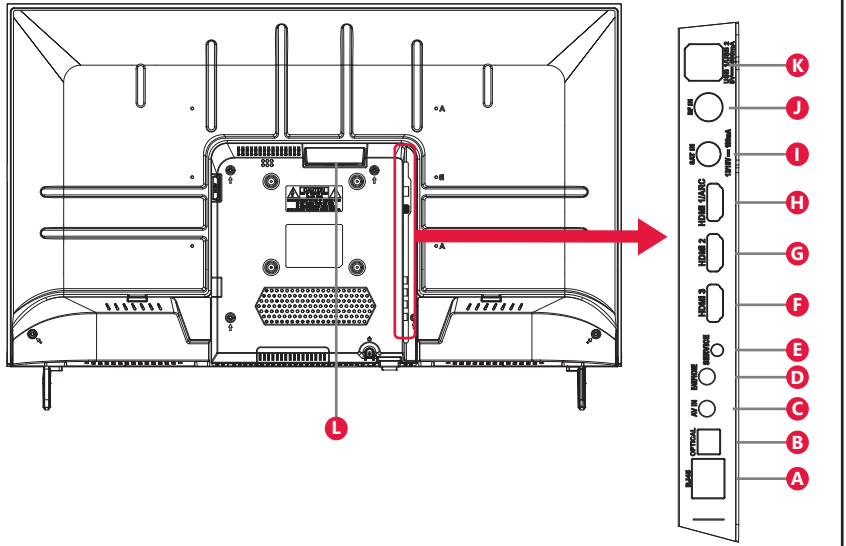
A	RJ45 Ethernet/LAN	Network Connection	**H**	HDMI 1/ARC	HDMI input (ARC)
B	Digital Audio	Digital Optical Audio Output	**I**	SAT IN	Satellite Input
C	AV IN	Audio/Video input	**J**	RF IN	RF / TV aerial input
D	Earphones	Earphone output	**K**	USB 1 / USB 2	USB 2.0 input x2
E	Service Input	Input is used only by service centres	**L**	CI Card in	Common Interface module
F	HDMI 3	HDMI Input			
G	HDMI 2	HDMI Input			